Appendix 5

From: Tucker Matt: H&F

Sent: 19 September 2025 10:53

Subject: 512 Fulham Road (New Premises Licence)

Dear Objectors -

I have been asked by the Applicant to convey a covering response and a list of conditions agreed with the Police.

Should the attached mitigate your concerns to the extent that you wish to withdraw your representation, please let me know by way of return e-mail.

Kind regards

Matt Tucker Interim Licensing Policy and Administration Team Leader Licensing Place Department Hammersmith & Fulham Council

T: 07778 966423

E: Matt.Tucker@lbhf.gov.uk

W: www.lbhf.gov.uk

From: Kotiva Legal <legal@kotiva.co.uk>

Sent: 19 September 2025 10:14

To: Tucker Matt: H&F <Matt.Tucker@lbhf.gov.uk>

Subject: Re: 2025/01009/LAPR 512 Fulham Road (New Premises Licence)

Dear Matt,

Thank you for your email and for confirming the timescales. Please accept my apologies for the delay in responding. I had believed I had already replied, however on checking my sent items it appears that my earlier draft remained unsent.

On behalf of my client, I would be grateful if you could cascade the following to the remaining representor:

We have carefully considered the comments raised. Whilst the representation is not in direct opposition to the application, it highlights certain concerns. A comprehensive suite of conditions has already been agreed with the Metropolitan Police Licensing Team, which directly address these points, including:

- **Nature of operation:** The premises will operate as a restaurant with alcohol strictly ancillary to food, no vertical drinking, and no bar area.
- Hours: The hours applied for are consistent with the council's Statement of Licensing Policy for a mixed-use area. Alcohol sales cease at 23:00 Sunday– Wednesday and at midnight Thursday–Saturday.
- **Match days:** Specific match day conditions include suspension of off-sales before kick-off, no alcohol promotions, and non-glass vessels in the outside area.
- Public safety and pavement use: Outdoor consumption will be restricted to a fixed licensed area with seated patrons only, monitored by staff to prevent obstruction of the pavement or pedestrian crossing.

We believe these conditions fully meet the concerns expressed and provide robust safeguards to promote all four licensing objectives. The Police are satisfied with the application on this basis.

In light of the above, we would respectfully ask the representor to consider whether they wish to withdraw their representation.

Kind regards

Bobby Nakum

Mobile: 07720252854

From: Charlotte.Bennett@met.police.uk < Charlotte.Bennett@met.police.uk >

Sent: 13 August 2025 12:02

To: Licensing HF: H&F < licensing@lbhf.gov.uk >

Cc: legal@kotiva.co.uk

Subject: Premises Licence Application - Premises 512 Fulham Road London SW6 5NJ -

2025/01009/LAPR

Good Afternoon Licensing,

RE: Premises 512 Fulham Road London SW6 5NJ - 2025/01009/LAPR

Please see the below conditions agreed with the applicant in relation to the above new premises licence application. Applicant also copied in.

Licensable activities sought:

The Provision of Late-Night Refreshment – Both Indoors and Outdoors

Mondays to Sundays between 23:00 to 00:00

Thursdays to Saturdays between 23:00 to 00:00

The Sale of Alcohol - Both On and Off the Premises
Mondays to Sundays between 09:00 to 00:00
Sundays to Wednesdays between 09:00 to 23:00
Thursdays to Saturdays between 09:00 to 00:00

Proposed Opening Hours
Mondays to Sundays between 07:00 to 00:00
Sundays to Wednesdays between 07:00 to 23:00
Thursdays to Saturdays between 07:00 to 00:00

Proposed Conditions:

- 1. The premises shall operate primarily as a restaurant, with the sale or supply of alcohol being ancillary to the consumption of food on the premises. Alcohol may only be sold or supplied in conjunction with a food order. The food item may include a substantial meal or a small snack, provided it accompanies the alcohol and is consumed on the premises.
- 2. Alcohol sold for consumption off the premises shall be sold in sealed containers only and shall be ancillary to food purchased at the premises.
- 3. There shall be no vertical drinking, all alcohol must be consumed by a seated customer.
- 4. No bar area shall be provided. A service bar for staff only may be allowed but it must not be accessible to customers.

- 5. Alcohol consumed in the outside areas of the premises shall only be consumed by patrons seated at tables.
- 6. Staff shall ensure there is no outside drinking beyond the fixed area shown on the approved licence plan.
- 7. High Definition CCTV shall be installed, operated and maintained at all times that the premises are open for licensable activities and:
- Shall be checked at least every two weeks to ensure that the system is working properly and that the date and time are correct.
- A record of these checks showing the date and name of the person conducting them shall be kept and made available to the Police and relevant authorities on request.
- At least one camera will show a close up of the entrance and shall provide and capture a clear, full-length image of anyone entering the premises.
- The system shall cover all internal and external areas of the premises where licensable activities take place.
- Recordings shall be made in real-time, date and time-stamped, and stored for a minimum of 31 days.
- CCTV footage shall be provided free of charge to the Police or relevant authorities within 24 hours of request.
- A staff member conversant with the operation of the CCTV system shall be on the premises at all times. That person shall be capable of providing recent data footage to Police and authorised officers with minimal delay when requested, including the ability to reproduce footage almost instantaneously.
- 8. All staff responsible for selling alcohol shall receive regular training in the Licensing Act 2003 in terms of the four licensing objectives, offences committed under the Act, underage alcohol sales, drunk and disorderly behaviour, vigilance in preventing the use and sale of illegal drugs at the premises, violent and antisocial behaviour, protection of children and conditions of the Premises Licence. Written records of this training shall be retained and made available to police and authorised officers of the Licensing Authority on request.
- 9. A daily incident log shall be kept at the premises and made available on request to relevant authorities and Police. It shall include details of:
- All crimes reported to the venue
- All ejections of patrons
- Any complaints received
- Any incidents of disorder
- Any seizures of drugs or offensive weapons
- Any faults in the CCTV system
- Any refusals of the sale of alcohol
- Any visit by a relevant authority or emergency service
- 10. The premises shall operate a strict Challenge 25 age restricted sales policy, promoted through prominent display of appropriate signage. The staff shall

ensure that, before serving alcohol or other age-restricted goods to any person who appears under 25, staff request to see valid identification. All refusals will be logged.

Acceptable forms of ID are:

- Photographic PASS cards
- A passport
- A UK photo driving licence documenting the date of birth
- 11. The Premises shall have a policy in place to ensure the welfare and safeguarding of vulnerable patrons. All staff shall be trained to support and assist people who feel unsafe, vulnerable, or threatened. Any such incidents shall be recorded in the incident log. This safeguarding policy shall be available to Police or relevant authorities upon request.
- 12. When Chelsea Football Club are playing at home or on days when a Chelsea Victory Parade takes place, the premises shall not allow the sale of alcohol for consumption off the premises for a period of three hours before the kick off time. The premises should ensure that a suitable member of staff is monitoring customers who are entering the premises.
- 13. When Chelsea Football Club are playing at home or on days when a Chelsea Victory Parade takes place, no promotional materials or offers encouraging the sale or consumption of alcohol shall be displayed, advertised, or implemented indoors or outside the premises. This includes but is not limited to 'happy hour' deals, multi-buy offers, or discounted alcohol pricing. This restriction applies for the full trading day on all designated home fixtures.
- 14. On days when Chelsea Football Club are playing at home, or when a Chelsea victory parade takes place, all drinks sold for consumption in the outdoor seating area, three hours before kick-off shall be served in non-glass vessels. Patrons with drinks served in glassware indoors, who wish to move to the outdoor seating area shall have their drink transferred to a non-glass vessel before exiting.
- 15. The licence holder shall require staff to note any refusals in a refusals log. The refusals log shall record the date and time of the refusal; the name of the staff member refusing; and the reason for refusal. It must be checked and signed monthly by the designated premises supervisor. The refusals log shall be made available for inspection upon request by the Licensing Team, Police or Trading Standards.

Kind Regards,

Charlotte

PC Charlotte Bennett 3234AW | Hammersmith and Fulham | Police Licensing | Metropolitan Police

Email: Charlotte.Bennett@met.police.uk

FH Licensing Mailbox: <u>AWMailbox-LicensingFH@met.police.uk</u> Licensing Team Mailbox: <u>AWMailbox.Licensing@met.police.uk</u>